

ETHICS CHARTER

TOTAL IS COMMITTED TO GROWING ITS BUSINESS BASED ON SHARED VALUES AND COMMON PRINCIPLES THAT CLEARLY ASSERT ITS ETHICAL STANDARDS AND ACCOUNTABILITY FOR ALL ITS BUSINESSES.

IN PARTICULAR, TOTAL IS ACCOUNTABLE TO:

- Its shareholders, with the objective of striving to ensure a good return on their investment and providing them complete and transparent information on a regular basis.
- Its customers, with the commitment to supplying quality products and services in strict compliance with accepted safety and environmental standards.
- Its employees, with attention to their professional development and the promotion of health and safety in the workplace.
- Its suppliers and partners, in accordance with clear contract terms and conditions.
The Group expects them to comply with the principles and behaviours described in its Code of Conduct and to improve, on an ongoing basis, their Human Rights standards and procedures.
- Civil society. Total contributes to the social and economic development of the countries in which it operates, in compliance with local legislation and regulation. It is committed to protecting the environment and respecting local cultures.

MORE GENERALLY, TOTAL STANDS FOR:

- The principles of the 1948 Universal Declaration of Human Rights.
- The principles of the International Labour Organization.
- The OECD Guidelines for Multinational Enterprises.
- The Principles of the United Nations Global Compact.

TOTAL RESPECTS THE PRINCIPLES OF FREE COMPETITION AND REJECTS ANY FORM OF CORRUPTION.

TOTAL CONTINUOUSLY UPHOLDS RESPECT FOR HUMAN RIGHTS STANDARDS WITHIN ITS SPHERE OF ACTIVITY.

TOTAL DOES NOT INTERVENE IN THE POLITICAL PROCESSES OF THE COUNTRIES IN WHICH IT OPERATES.

TOTAL IS ACTIVELY INVOLVED IN ENVIRONMENTAL STEWARDSHIP AS PART OF ITS CLEAR-CUT COMMITMENT TO SUSTAINABLE DEVELOPMENT.

Total expects the Group employees to make a positive contribution to the Group's ethics policy, which they carry out in the course of their daily routine. Total therefore requires the Group employees to adhere to the core values and principles expressed in the Code of Conduct. In particular, this requires all Group employees:

- To strictly abide by all applicable legislation and regulation.
- To diligently apply the health, safety and environment rules.
- To build clear and honest relationships with customers, suppliers and associates.
- To ensure confidentiality of business information.
- To act with loyalty and integrity towards the Group by avoiding conflicts of interest and insider trading.
- To refrain from intervening in the political arena of the countries in which they have no civil rights.
- To contribute to a positive working team environment.



Christophe de Margerie
Chairman and Chief Executive Officer